

2023 18th Annual RLA EMEA Summit

Day One: Tuesday, June 13, 2023	
8:00 am	EMEA Summit Event Registration Opens - Badge Pickup - Check-in
8:00 am	Exhibitor Setup
1:00 pm	Welcoming Remarks & Chairperson's Opening Address Tony Sciarrotta
1:15 pm	Keynote Address
2:00 pm	Circularity of Returns and Reselling
2:45 pm	Afternoon coffee / networking break
3:30 pm	Returns across borders in EMEA
4:15 pm	Wireless Returns Issues
5:00 pm	Reducing E-Commerce Returns Dr. Heleen Buldeo Rai Case Study - Reducing E-Commerce Returns Presenter: Heleen Buldeo Rai, Sr. Researcher at Vrije Universiteit Brussel
5:30 pm	Evening Networking Reception
7:00 pm	Canal Cruise with Drinks & Snack Limited to 100 participant. Make sure to click the check box when you register for the event to be included in the headcount for the canal cruise 1.5 Hr Drink cruise with Wooden Canape Platter (beer, house wine & soft drinks, assorted nuts/salted crackers & 2 types of Dutch Cheese)
Day Two: Wednesday, June 14, 2023	
7:30 am	EMEA Summit Event Registration Opens - Badge Pickup - Check-in
8:00 am	Breakfast Networking Breakfast Networking
8:45 am	Welcome Remarks & Chairperson's Opening Address Tony Sciarrotta
9:00 am	Pain of Apparel Returns
9:45 am	Keynote Address
10:15 am	Morning networking / Break
11:00 am	Case Study - Amazon Renewed Program
11:30 am	Design for Reverse
12:15 pm	Luncheon/Networking Break & Raffle Drawing
1:45 pm	Retailer Returns Panel
2:30 pm	Repairability
3:15 pm	Afternoon coffee / networking break
4:00 pm	Interactive Champagne Roundtables - with RLA Board Companies

5:00 pm	Closing remarks, Summit Wrap-up and final Raffle Tony Sciarrotta
5:00 pm	2023 EMEA Summit Closed

